

Electronic Handbooks Simplify Process Management

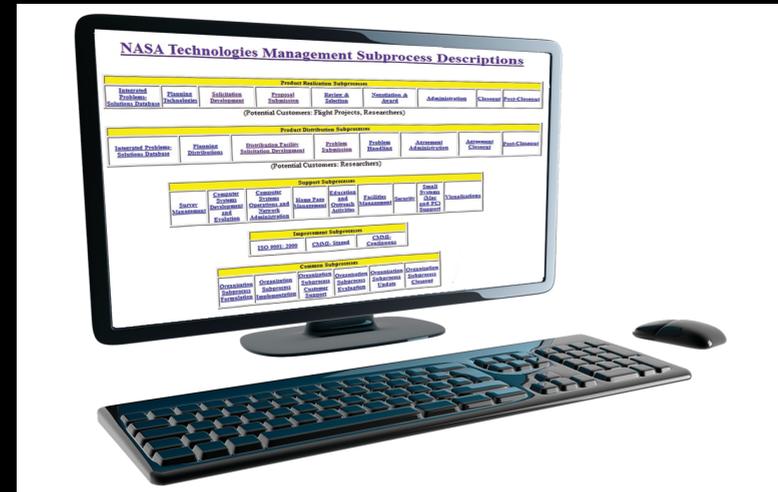


Goddard Space Flight Center

**REI Systems
Herndon, Virginia**

NASA Technology

- ◆ To better handle process management on a large scale, NASA developed the Electronic Handbook (EHB) concept
- ◆ The EHB provides documenting tools for process developers and participants to help them quickly learn, adapt, test, and teach their views



Partnership

- ◆ Responding to interest from Federal agencies, NASA applied EHB to the Small Business Innovation Research (SBIR) and Small Business Technology Transfer (STTR) programs
- ◆ NASA partnered with REI to build an integrated, uniform, and extensible framework for storage, retrieval, and update of heterogeneous objects

Benefits

- ◆ REI extended the EHB concept into applications that manage the grant-making processes for a diverse group of Federal agencies
- ◆ REI's program has more than 60,000 users with over \$6 billion in financial transactions per year
- ◆ EHB supports 300 grant programs; 10,000 grantees; and 1,500 employees